

WARRANTY CARD

No _____/20____



ROOF WINDOWS, ACCESS ROOF LIGHTS, FLASHINGS, ACCESSORIES FOR ROOF WINDOWS

MANUFACTURER GRANTS A WARRANTY DURING A PERIOD OF:



Lifetime
toughened glazing unit hail resistance warranty



for the glazing unit in FAKRO windows purchased after 01.01.2005, for
metal hardware elements in pivot windows purchased after 01.07.2011*



for windows and flashings,
for side hung escape windows and flashings
for flat roof windows- type C and F



for access roof lights and flashings



for external, internal accessories,
for electrically controlled components*

**The condition for granting 20-year warranty for glazing unit and metal hardware elements is:*

1. obeying the warranty terms,

2. sending filled in application form "20-year warranty" no later than 2 years from the purchase date of the product

Warranty for hardware elements does not apply to FTT, FY and FD_ windows. Application form is available in the sales network and on the website www.fakro.pl

*** Applies also to elements in FT_ Electro windows*

WARRANTY CONDITIONS:

FAKRO company, hereinafter referred to as the Manufacturer asserts that manufactured by FAKRO windows, flashings and accessories indicated in the above warranty card and hereafter referred to as the Products are of high quality, the materials used in production are durable and the Products operate without failure, under the condition, that:

- the Products were not damaged during transport by the Seller, the Buyer or the Third Party;
- the Products were not damaged from the moment of receipt by the Buyer;
- the installation of the Products was performed according to the fitting instructions;
- the Products have been exploited according to the user's manual;
- there were only FAKRO spare parts and accessories used;
- the repairs or changes in the Products were not done by an unauthorized personnel;

The warranty includes the faults of the Product which occurred on the side of the Manufacturer, understood as applying faulty materials, production and construction errors.

In order to use service under warranty, the Buyer has to submit the warranty form and the purchase receipt / invoice.

The warranty period begins from the day, the Product was taken by the Buyer (who became the first owner) of a brand new Product.

The warranty form, which is not filled in properly is not valid.

In case of the defective Product, the Buyer is bound to inform the Manufacturer within 60 days after the defects have been discovered, providing the serial number of the product. Visible defects must be reported within 30 days from the purchase date, but before the product is installed.

Failure to fulfill aforementioned conditions will result in the loss of the warranty.

In case the Manufacturer is responsible for the faults, he may at his own discretion:

- repair the Product in the Buyer's place
- entrust the repair to the Seller or other authorized company at the Manufacturer's cost;
- replace the Product at the Seller or Buyer's place;
- refund the cost of the Product according to the purchased price, after the Product is returned;

The Manufacturer at his own discretion decides about accepting and the way of solving the warranty. In case, there is a decision on the Product replacement, the Manufacturer can provide similar Product of the same type, kind and quality.

The Manufacturer responsibility for the faults of the Product cannot exceed the cost of the purchase. The Manufacturer is not responsible for the costs owing to the faults of the Product such as repairs, loss of income, etc.

The Damage, which occur due to improper storage, maintenance, installation and operation of the Product not in conformity with the user's manual and other causes for which the Manufacturer in no way can be held responsible, can be only removed at the Buyer's expense.

In case of service claims, concerning the product, the Buyer has to provide the service technicians with proper and safe access:

1. to the Products installed higher than 2m above the floor level,
2. to the Products where there is no safe access from the inside, especially to the non-opening windows (from the outside of the building)

THE WARRANTY DOES NOT COVER:

All the changes in wood colour or disappearance of colour owing to such factors as sun/condensation/ acid rains/salt and also other occurrences causing corrosion or changes in material, changes being a natural process, obstacles or limitations in operation of the Product as a result of ice formations, snow, tree branches and any other damages and faults, which are not faults of the Product according to our warranty.

In case the Manufacturer is summoned to do repairs, which are not justified, all costs of this claim will be covered by the Buyer who submits the complaint.

All the fitting instructions, maintenance and user's manual are provided by FAKRO when ordered. They are also available on the website www.fakro.pl.

The Manufacturer is not responsible for the Products damages and losses on the side of the Buyer, when arisen as a result of occurrences beyond the Manufacturer's control, e.g. ("Acts of God", etc.).

The present warranty does not exclude, restrict or suspend the rights of the Buyer, even if there is no concordance of the Products with the invoice..

THE BUYER DECLARES THAT THE RECEIVED PRODUCT WAS COMPLETE, WITHOUT FAULTS AND OF GOOD QUALITY, PROVIDED WITH FITTING INSTRUCTIONS AND USER'S MANUAL. THE BUYER ACCEPTS THE CONDITIONS OF THE PRESENT WARRANTY.

NAME OF THE PRODUCT / TYPE _____

SIZE _____ QUANTITY _____ PURCHASE DATE _____

BUYER'S ADDRESS, ETC. _____

DATE OF FILLING WARRANTY REGISTRATION CARD.


FAKRO PP Sp. z o.o.
CHAIRMAN OF BOARD OF DIRECTORS
Ryszard Florek

COMPANY STAMP
AND BUYER'S SIGNATURE.