

## PRODUCT SERVICE LIFE GUARANTEE

***Hambleside Danelaw Ltd hereby guarantee the following products sold under the Danelaw® roofing and ventilation brand as follows:***

The following products which are supplied by Hambleside Danelaw Ltd, hereinafter referred to as the product, will have a service life as defined below of thirty years;

- Dry Fix Slate and Tile Valley Troughs
- Slate and Tile Valley Troughs
- Dry Fix Bonding Gutter and Bonding Gutter
- Continuous Dry Verges for Slate
- Continuous Soakers for Slate and Tile
- Continuous Eaves Course for Slate
- Damp Proof Course

The following products which are supplied by Hambleside Danelaw Ltd, hereinafter referred to as the product, will have a service life as defined below of twenty years;

- Slate Roof Ventilators
- Tile Roof Ventilators
- Individual Dry Soakers
- Wall Cavity and Underfloor Ventilators
- Over Fascia, Soffit and Eaves Ventilators

The following products which are supplied by Hambleside Danelaw Ltd, hereinafter referred to as the product, will have a service life as defined below of fifteen years;

- Interlocking Dry Verge Systems
- CON6+; Dry Fix Ridge and Hip System

The following product which is supplied by Hambleside Danelaw Ltd, hereinafter referred to as the product, will have a service life as defined below of ten years;

- Fast Flash® the lead-alternative flexible flashing  
FlashSeal can be used to extend the guarantee at the end of the ten year period. By following the product instructions, Flash Seal can extend the guarantee a further five years. At the end of fifteen years, FlashSeal can be used again to extend the guarantee for another five years. The maximum guarantee period is twenty years.

Should the product fail to meet the service life expectancy then Hambleside Danelaw Ltd will replace the defective product. The decision to replace is to be at the sole discretion of Hambleside Danelaw Ltd.

The guarantee shall only apply to product exposed to normal weather conditions within northern European Union countries. Normal weather conditions is defined as there being no unusually high levels of chemical or other pollutants within the external or internal atmosphere of the premises where the product is incorporated that would adversely affect the service life expectancy of the product. Please see over for full terms and conditions.

## **The guarantee is subject to the following conditions and exclusions:**

### **Section 1: Conditions**

The installation of the products must be completed in accordance with the instructions and specifications of Hambleside Danelaw Ltd in respect of each product and the following British Standards:

BS 5250 *Code of practice for control of condensation in buildings*

BS 5534 *Slating and tiling for pitched roofs and vertical cladding. Code of practice*

BS 8000 *Workmanship on building sites. Code of practice for slating and tiling of roofs and walls*

### **Section 2: Exclusions**

This Guarantee shall not extend to the following:

- Incorrect or inappropriate product application or use.
- Damage resulting from the movement, subsidence or any failure in the structure or building in which the product has been installed.
- Damage resulting from rain and wind conditions more severe than those occurring on average only once in a 50 year period at that site.
- Damage resulting from lightning strike.
- Damage resulting from excessive or abnormal pollution levels.
- Damage resulting from abnormal use of the roof.
- Damage as a result of accidental or malicious damage.
- Damage resulting from products not manufactured by Hambleside Danelaw Ltd
- Damage resulting from the incorrect storage or handling of the product prior to its installation.
- Deterioration of the product colour as a result of natural weathering conditions.

### **Section 3: Claim Procedures**

Any claim under this Guarantee must be recorded in writing to Hambleside Danelaw Ltd at its address within ten working days of the discovery of the fault.

Hambleside Danelaw Ltd will then arrange for the defect to be inspected in order to determine the cause. Thereafter Hambleside Danelaw Ltd will indicate in writing whether or not it accepts liability under the Guarantee.

In the event that a claim has not been resolved between the parties within a reasonable time then arbitration will be arranged in accordance with Hambleside Danelaw's Conditions of Sale.

### **Section 4: Liability**

Hambleside Danelaw Ltd will under no circumstances be liable for any incidental or consequential damage to the building structure or contents of the building or any other direct or indirect loss resulting from damage to the relevant product.

### **Section 5: Service Life**

Service life is defined as the actual period of time during which no excessive expenditure is required on operation, maintenance, or repair of a component. The start of the service life is taken from the time of installation of the product. The end of service life is taken from the point in time when the only way to deal with the unacceptable loss of performance is by replacement. For further guidance on the durability of building components refer to BS 7543 *Guide to durability of buildings and building elements, products and components*.

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The guarantee does not affect your statutory rights or any other rights which you may have to make other claims against us for loss or damage resulting from the products being defective or as a result of our negligence in the manufacture of the products.